A GUIDE TO HOW YOUR PROJECT WORKS

From first idea to final fit.

A beautiful surface begins well before installation day. This guide explains a typical custom-surface project, who does what, and the decisions that help everything come together.

FROM OUR PROJECT PORTFOLIO

01

Start with ideas and approximate dimensions.

02

Make material and layout decisions together.

03

Confirm the final details before fabrication.

GOOD DECISIONS START WITH UNDERSTANDING

One project. Six considered steps.

01 Share your idea

Tell us where the project is, which areas need surfaces and what you want the space to feel like. Room photos, cabinet drawings and approximate dimensions help explain the scope. Early measurements support the conversation; they are not instructions for cutting.

02 Explore the material

Compare colour, pattern and finish in the light of your room. A small sample helps with colour, while a full-slab image reveals the scale of the veins. Confirm the specific product, availability and suitability for each intended application.

03 Review the scope and estimate

Discuss the areas included, edge treatment, cut-outs, seams, access and installation requirements. Ask which services are included and which need another trade. Material choice, complexity and site conditions can change the estimate; confirm changes with the team.

04 Measure and plan

When the site is ready, final measurements establish the fit. Confirm cabinet and support readiness with the team, and provide the actual sink, appliance and fixture specifications. Review joint positions, vein direction and any CAD details that need approval.

05 Fabricate the pieces

The chosen slabs are cut and detailed for the agreed design. Fabrication brings together dimensions, edges, openings and pattern placement. Late changes may require revised drawings or new pieces, so resolve outstanding decisions before work begins.

06 Install and hand over

Coordinate access and any other trades before delivery. Once the surfaces are installed, review the finished work with the team and ask for the product-specific cleaning and care instructions. Confirm any remaining work and who is responsible for it.

KEEP IN MIND

The exact sequence and timing depend on your material, project scope and site readiness. Your project team will confirm the arrangements for your job.

SAVE IT. PRINT IT. BRING IT ALONG.

Questions worth asking early.

- [ ] Which surfaces and services are included in my estimate?
- [ ] Who confirms the layout, seams and pattern direction?
- [ ] Who coordinates plumbing, electrical work and other trades?
- [ ] When should cabinets, supports and appliances be ready?
- [ ] What needs approval before fabrication starts?
- [ ] What happens if the scope or site conditions change?

Project location and areas

Preferred timing and dependencies

Questions for our first conversation

Let’s talk about your space.

1435 Tonne Rd, Elk Grove Village, IL 60007
Monday to Friday, 8 AM to 4 PM CT. By appointment only

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Start your inquiry ↗

FURTHER READING

Natural Stoneworks · A typical countertop process ↗

General planning guidance. Your project team and the selected product’s documentation confirm the details for your installation.